

Connect Lansy Desk to Claude or ChatGPT

Ask Claude or ChatGPT about your Lansy Desk meetings: what was agreed, who promised what, and where pricing came up. The assistant finds the meeting and answers with a quote and a link to it. Connecting is included in Lansy Desk on every plan.

What you need

- A Lansy Desk account.
- Claude on any plan (the free plan allows one custom connector) or ChatGPT on a paid plan.
- The connector address for the country you chose when signing in to Lansy Desk: United Arab Emirates — <https://api.ae.app.lansy.ai/mcp>, Saudi Arabia — <https://api.sa.app.lansy.ai/mcp>.

Connect

CLAUDE

1. In Claude, open Settings → Connectors and click Add custom connector.
2. Name the connector Lansy and paste your address. You don't need the advanced settings.
3. The Lansy sign-in page opens: sign in and click Allow.
4. In a chat, turn the connector on from the + menu.

Once connected on the web, the connector also appears in the Claude desktop and mobile apps. On Claude team accounts, an owner adds the connector first.

CHATGPT

1. In ChatGPT, open Settings → Apps & Connectors → Advanced and turn on Developer mode.
2. Click Create, name the connector Lansy, paste your address, and choose OAuth for authentication.
3. Sign in to Lansy and click Allow.

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4. In a chat, pick the connector from the + menu.

Developer mode is available on paid ChatGPT plans. In workspaces, an admin may need to turn it on. OpenAI renames menu items from time to time, so look for the section about apps and connectors.

CLAUDE CODE

1. In a terminal, run: `claude mcp add --transport http lansy https://api.ae.app.lansy.ai/mcp` (use the Saudi address if your account is in Saudi Arabia).
2. In Claude Code, type `/mcp`, pick lansy, and choose Authenticate.
3. Sign in to Lansy in the browser window that opens and click Allow.

Other assistants that support MCP with OAuth sign-in, such as Cursor or VS Code, connect the same way with the same address.

What to ask

- “What did we agree with clients this week?”
- “Which clients said we’re too expensive?”
- “Brief me before my call with a client: what did we discuss before?”
- “List the tasks I promised in meetings this week”

What the assistant sees

- Only your meetings, the same ones you see in Lansy Desk. Other people’s private meetings stay out of reach.
- Read only: the assistant can’t change or delete anything and has no access to your account settings.
- Guests’ names and contacts are hidden: we replace them with labels before anything goes to the assistant.
- Transcripts follow your access: if your team limits transcripts, the assistant answers from summaries.

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- Claude or ChatGPT writes the answer: the parts of meetings you ask about go to the service you connected and are handled under its terms.

If something doesn't work

- The assistant can't find a meeting. It sees meetings Lansy Desk has already processed; a new recording shows up once processing is done. Name a company, person, or topic: search works better with those than with dates.
- It won't connect. Check that the whole address is pasted and matches your country. If that doesn't help, email info@lansy.ai.
- How to disconnect. Any time, in the Claude or ChatGPT connector settings.

More: [Lansy Desk in Claude and ChatGPT](#) and [everything about Lansy Desk](#)